



# QUALITY POLICY

## REVIEW 01



politics	
<b>code:</b> POL-SGI-001	<b>revision:</b> 01
<b>date:</b> 28/09/2020	<b>page:</b> 1 from 4
<b>title:</b> QUALITY POLICY	

## 1. THE DMS QUALITY POLICY

DMS LOGISTIC's policy is to offer our customers high performance logistics solutions based on creativity and constant optimization of operations and quality management system, focusing on real cost reduction, meeting requirements, respecting our partners, continuously investing in the personal growth and technical improvement of our employees, preserving the environment and having as a priority the health and safety of our employees , respecting the laws and regulations inherent to its activities, in order to meet the expectations of customers, partners and other stakeholders, we undertake to:

1. Provide air and sea freight services for import and export and national road.
2. Meet the legal requirements of quality, environment, occupational safety and health, information security, as well as applicable standards and other requirements;
3. Assess business risks in order to ensure customer satisfaction, applicable requirements and financial viability;
4. Fully satisfy the needs of our customers and constantly increase their satisfaction, which is why we attach great importance to promoting quality awareness among our employees.
5. Invest in training and training of our largest capital, our employees so that everyone is integrated into the quality management system.
6. Improve people's quality of life through our health services. It is our company's goal to provide services that meet all safety, efficacy and reliability requirements.
7. Work on continuous improvement of processes and systems of Quality and information security.
8. Ensure a dedicated and qualified team with entrepreneurial and innovative guidance. Executives lead by example and create the internal environment to achieve quality goals.
9. Ensure that relationships with our suppliers are of mutual benefit. This includes transparent communication, agreement on common objectives in relation to customer requirements and cooperation in improving joint processes.
10. Promote associated activities and resources to achieve results across the system and at all levels of the hierarchy.



politics	
<b>code:</b> POL-SGI-001	<b>revision:</b> 01
<b>date:</b> 28/09/2020	<b>page:</b> 1 from 4
<b>title:</b> QUALITY POLICY	

## 2. REVIEW HISTORY

Revision	Date	Description
00	18/10/2018	Issuance of the document.
01	28/09/2020	General review to include new commitments to the environment, employee health and safety and information security and coding in the document.

## 3. APPROVAL AND CLASSIFICATION OF INFORMATION

Prepared by:	Wellington Ferreira	
Reviewed by:	Natalie Correa	
Approver by:	Eduardo Reis	
Level of Confidentiality:	<input checked="" type="checkbox"/>	Public Information
	<input type="checkbox"/>	Internal Information
	<input type="checkbox"/>	Confidential Information
	<input type="checkbox"/>	Restricted Information





**WE NEVER PUT QUALITY AT RISK  
AND NEITHER ETHICS IN BUSINESS**

*WE NEVER RISK QUALITY NEITHER BUSINESS ETHICS*